

## Booking Policies – Multi-Day Tours

### **PAYMENTS:**

**Deposits:** A \$250 CDN per person deposit is required to hold your reservation on any tour. We accept Visa, MasterCard, and cash.

**Balance due:** The balance is due 30 days prior to your tour departure date. For your protection, it is always better to pay for all your travel arrangements by credit card.

**Single Supplement:** All tour prices are based on double occupancy. Single rooms are available for an additional charge. Please see the itinerary sheet of your specific tour for the single supplement price. If you are traveling alone, we can often pair you up with another single traveller.

### **CANCELLATIONS:**

Cancellations made 60 days or more prior to your departure date are refundable, minus a \$60 CDN administration and permit cancellation fee. Cancellations made 59-31 days prior to your departure date will not have the deposit refunded. Cancellations made 30 days or less prior to your departure date will be charged in full. Confirmed guests who wish to switch to another scheduled date will be subject to a \$100 CDN rescheduling fee. There are no refunds for guests who arrive late to or depart early from the tour. Tyax Air Services Ltd. reserves the right to cancel any tour. Full refunds will be made in these instances. Tyax Air Services Ltd. is not responsible for non-refundable airfare.

### **ITINERARY CHANGES:**

Every attempt will be made to adhere to our scheduled itinerary. However, participants acknowledge and willingly accept the possibility of unexpected changes to our route and itinerary. Safety issues, weather and/or any extenuating circumstances beyond our control may contribute to this possibility. Should these changes affect your post tour travel plans, Tyax Air Services Ltd. will not be responsible for additional expenses incurred by tour members (non-refundable airline tickets, rental cars, hotel reservations, etc).

### **TOUR MINIMUMS:**

Tyax Air Services Ltd. reserves the right to cancel scheduled tours that do not meet our minimum sign-up requirements (usually 6 guests). In the event of a cancellation, guests will be notified no less than 30 days prior to their tour departure. Tyax Air Services Ltd. will provide a full-refund of any monies paid, or guests may select another tour date at no charge. Tyax Air Services Ltd. will not be responsible for additional expenses incurred by tour members (non-refundable airline tickets, rental cars, hotel reservations, etc).